



David & Kim Lindsey
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Dear EAA Chapter 83 Members,

Hi. My name is Kim Lindsey and I own and operate Vector Shirts. Bob Brickley and I have been working on a custom embroidery logo for EAA83. We have a wonderful finished product and are ready for your orders. I will outline the general order flow path below and try to answer all the usual questions. If I leave something out, please feel free to contact me so I may assist you.

I have attached a custom EAA83 order form. You can find a selection of our products on our web page, www.VectorShirts.com. Should you be looking for something special, I do have other products that I can show you. The vast majority of the products featured on our web page are American Made or Union Made in the USA. I do have a full line of import products available at your request. An example of something missing from the web page that is a popular product would be the oxford button down shirts. These are available but again, just not featured on the web page. So, if you don't see it, just ask.

So how do you order? Simple. Visit the web page and fill out your order form. If you need a size chart or help with sizing, just give me a shout. The same goes for color or fabric questions. You can fax it to me, mail it to me, or scan and email it to me. Payment can be a credit card, a paypay payment, or you can mail a check. Make sure you fill the order form out completely. I will contact you when I receive the order and let you know if I have any questions or issues. We customize your order and back off to you it goes. I notify you when we ship so you are on the lookout for the item.

Remember, we are here to help. We don't just say that. We really are happy to answer any questions and do what we can to make your order process go as smoothly as possible. We are in the office Tuesday – Thursday, 9 a.m. until 4 p.m. Any other time, email is a great way to reach us.

We look forward to serving EAA83.

Yours,
Kim Lindsey
Vector shirts



Some of my FAQ's.

Our logo is Red, Royal and Yellow. If I order a Red or Royal shirt will the logo show up?

When we embroidery items, we do adjust color so that they will best compliment the garment. On a Red shirt, I would change the red to black. On a Royal shirt, I would adjust the blue to a better blue.

How much is Shipping?

All Facility orders (16 piece minimum) include insured shipping in the lower 48 United States. Single items add \$7 for the first item and \$1 for each additional item shipped to the same address.

Do you offer a color catalog?

No, to help keep your cost down we only offer the web site information. But we do have on line catalogs. Contact us for the web link.

Can you put my personal name or initials on an item?

Names are an additional \$5 each.

How long will my order take?

We do everything possible to complete your order quickly. We do ask that you allow 4 weeks for an order to be shipped.

Can I have a small American Flag added to the sleeve?

You can add an American Flag to any garment for an additional charge of \$3.00. The flag is approximately 7/8" wide and 3/4" high. Suggested locations for the small American Flag are the sleeve of a shirt, the back of a wind shirt or jacket.

Do you have large sizes (3XL and above)?

Yes, call or e-mail for availability?



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 Sales@VectorShirts.com
 Office: 910-582-0051

Name: _____

Address: _____

City/State/Zip: _____

Telephone: _____ email: _____

Item Number	Color	Size	Price
Add My initials or name	\$5 per item		
Add American Flag:	\$3 per item		
Shipping: \$7 first item \$1 for each additional			

\$ _____